

Benjamin Thomas Cook – Junior UX Designer

Radcliffe/Bolton | Manchester, UK

www.bcookportfolio.com | +44 7463 281481 | Benjamin.cook2001@hotmail.com

Summary

Graduate to Mid UX Designer with experience supporting a team, managing responsibilities and delivering consistent, quality work. Strong communicator with developed time management skill and the ability to adapt with both customer and peers in a high pace environment. Multi – disciplinary with skills in both videography and graphics, turning data into graphical content such as user stories, empathy maps and various other digestible documents.

Skills

Tools: Figma, Adobe XD, Adobe Creative Suite, Office package, HTML, VS Code

4 Years

Personal: Problem solving, Testing, Time management, independent, team working, communication

Experience & Projects

UX / UI & Digital Design Projects

- Conducting user research to identify needs and pain points.
- Designing wireframes, user flows and interactive prototypes.
- Integrated designs based on stakeholder feedback and usability testing.
- Understanding of both quantitative and qualitative research methods.
- Developing presentation to stakeholders and team.

University Project: Clothes Swap Service

View on Portfolio

- Discussing in focus groups to find user requirement's expected by the service.
- Designing a service offered, that utilizes AR to showcase the service around campus
- Collaborating with stakeholders to keep designs in line with demand.

University Project: Device Re – Design (Vector the AI Bot)

- Re-viewing and Re-deigning an existing device based on customer feedback and complaints.
- Sketching and mocking up re-designs of the device.
- Creating user journeys to identify long term issues with the device.

Work Experience

ASDA – Customer Service

March 2023 - Present

- Work collaboratively with a team to meet daily operational targets
- Provide friendly, efficient customer service in a fast-paced environment.

Videography

July 2023 - Present

- Planned, Filmed and Editing video content to meet delivery deadline
- Discuss “wants” and “needs” with clients.

Education

Edinburgh Napier University

Digital Media and Interaction Design **Grade: 2:1**

Sept 2021 – Aug 2025

Bury College

IT

Grade: Triple Distinction *

Sept 2017 – Jun 2019